Using the Standards of Excellence to Improve Organizational Performance
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In today’s healthcare environment it’s imperative that CNMs understand and integrate quality management into their department’s practice. Education on the Academy’s Standards of Excellence (SoE) and self-assessment SoE Metric Tool will be provided, to include an overview and explanation of how it can be utilized to assess and improve organizational performance. Suggested strategies will be provided to help CNMs innovate and reach a higher level of excellence as defined by the Academy.

Session Objectives:
1. Describe the purpose and key aspects of incorporating standards of excellence into practice
2. Utilize the Academy’s Standards of Excellence Metric Tool to assess and improve practice
3. Identify areas for improvement and begin to strategically develop an action plan to address

The Four Standards:

<table>
<thead>
<tr>
<th>Quality of Organization</th>
<th>Quality of Leadership</th>
<th>Quality of Practice</th>
<th>Quality of Outcomes</th>
</tr>
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<tbody>
<tr>
<td>Systems and corporate structure designed to empower RDNs or NDTRs to make decisions at organization level</td>
<td>Leadership Activities within the organization and profession, volunteer leadership, mentorship</td>
<td>Practice uses systematic processes such as systematic measurement of outcomes, regular performance evaluations, and continuous improvement</td>
<td>Measurement of outcomes to document, evaluate and implement corrective quality processes</td>
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Visit the Academy Website for Resources:
There is now an entire section within the Quality Management area devoted specifically to the Standards of Excellence.
Website Access via: Practice → Quality Management → Standards of Excellence
Website Includes:
- Academy Journal Article
- Two Resource Learning Modules – along with a quiz to obtain 1 Free CPEU
- Standards of Excellence Metric Tool

Journal of the Academy of Nutrition and Dietetics Article:

Direct quote from the article:
“The aim of the Standards of Excellence in Nutrition and Dietetics for Organizations is to develop quality organizations and provide a method for organizations to showcase these efforts, and, by example, to advance the profession for all.”